



# **BPSC USER MANUAL**



The applicant needs to open any browser and write the link provided here <u>https://bpsconline.bihar.gov.in/candidate/login</u> then the applicant will be directed to the home page of BPSC login portal.



## **NEW REGISTARTION**

- ✤ After clicking on the URL, the candidate will land to the home page of BPSC
- ✤ Now the candidate can view the login credentials block.
- ✤ If the candidate has been registered then he can login into the account.
- ✤ If the candidate has not registered then then he has to do the New Registration.



# **REGISTRATION FORM**

- Enter your valid email address, Click to receive OTP, Check your email OTP in your email inbox or spam. Enter valid OTP and verify OTP
- Create Password and Verify Password
- Enter Candidate Name according to 10<sup>th</sup> Marksheet and verify Candidate Name.
- Enter Candidate's mother name according to 10<sup>th</sup> Marksheet and Verify Candidate Mother's Name.
- Enter Candidate Father's name according to 10<sup>th</sup> Marksheet and Verify Candidate Father's Name.
- Enter the Candidate's Date of Birth and Verify Date of Birth.
- Enter Gender from Drop-Down (Male, Female, Third Gender).
- From ID types Select one ID type.(Aadhar Card , Pan Card and Driving License.). Enter the ID details.

#### https://bpsconline.bihar.gov.in/candidate/registration



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## बिहार लोक सेवा आयोग Bihar Public Service Commission

Email Id (ईमेल आईडी)*	Enter OTP Received on Email (ईमेल पर प्राप्त ओटीपी दर्ज करें)*
Enter Email Id Get OTP	Enter OTP Received on Emoil Verify OTP
Mobile Number (मोबाइल नंबर)* (Preferred Aadhaar Link)	Enter OTP Received on Mobile (मोबाइत पर प्राप्त ओटीपी दर्ज करें)*
Mobile Number Get OTP	Enter OTP Received on Mobile Verify OTP
New Password (नया पासवर्ड)*	Confirm Password (पासवर्ड की पुष्टि कीजिये)*
New Password	Confirm Password
Password Strength: None	
Candidate Name (परीक्षार्थी का नाम)* (As per 10th Marksheet)	Verify Candidate Name (परीक्षार्थी का नाम सत्यापित करें)*
ENTER CANDIDATE NAME	VERIFY CANDIDATE NAME
Candidate Father Name (परीक्षार्थी के पिता का नाम)* (As per 10th Marksheet)	Verify Candidate Father Name (परीक्षार्थी के पिता का नाम सत्यापित करें)*
CANDIDATE FATHER NAME	VERIFY CANDIDATE FATHER NAME
Candidate Mother Name ( परीक्षार्थी की माता का नाम)* (As per 10th Marksheet)	Verify Candidate Mother Name (परीक्षार्थी की माता का नाम सत्यापित करें)*
CANDIDATE MOTHER NAME	VERIFY CANDIDATE MOTHER NAME
Candidate Date Of Birth (परीक्षार्थी की जन्मतिथि)* (As per 10th Marksheet)	
DD/MM/YYYY 📅	Verify Candidate Date Of Birth (परीक्षार्थी की जन्मतिथि सत्यापित करें)*
	DD/MM/YYYY
Gender (सिंग)*	Verify Gender (लिंग सत्यापित करें)*
Select	Select
ID Type (पहचान प्रकार)*	
Select	
NOTE: Candidate please remember the following security questions and the answers provided by you as it w	ill be used for validation.
Which year did you complete your 10th/Matric? *	Select ~
What is the short name of 10th Board?*	Select ~
What is your Seat/Roll number of 10th/Matric? *	
Which year did you complete your 12th/Intermediate? *	Select ~
What is your Blood Group?"	

# DIGILOCKER

- Once the registration for the candidate is completed, he will be taken to Meri-Pehchaan Digilocker Page.
- ✤ If the Candidate has a Digilocker Account then he can sign in using his mobile number and six-digit pin.
- Otherwise, the Candidate who doesn't have a Digi-locker Account then he needs to signup filling up the details.
- After filling up the signup details he needs to click on verify account.
- Then he needs to again use a mobile number which is linked to Aadhar number.
- ✤ He will receive the OTP of the same.
- Once all the sign-up process is completed he will come down to the home page of Digi-locker where he can view his Aadhar Card.
- Now click on Drive of left hand side where the candidate can upload all his documents whenever he requires it he can get it from the Digilocker Drive.

Note: If the applicant does not want to create a Digilocker account then he can click on back button and he will be redirected to the BPSC portal

			Sign up for <mark>DigiLocker</mark>
	DigiLocker Document Wallet to Empower Citizens	A+ A A- 🌞 🖓 English - 🧱	Mobile Number*
Conference De France de La Conference	🔂 Home	C DigiLocker Drive	Phone number should be 10 digit number.
Sign In to your account via DigiLocker	& Issued Documents	Used 0 MB / 1 GB	Generate OTP
Mobile Username Others	<u>^</u>	Documents in DigiLocker Drive are NOT treated as authentic original documents.	Full Name*
Mobile*	哈 Drive	Documents Education Health	Date of Birth dd* mm* yyyy*
PIN*	DigiLocker Services		Select Gender* ~
Forgot security PIN?	(i) About DigiLocker		Username*
PIN less authentication	🔋 Access UMANG 🖻		PIN*
			Confirm PIN*
Sign In			I consent to terms of use.
New user? Sign up			Verify

## **PROFILE CREATION**

- Personal Information: The Candidate needs to fill the necessary information like person with benchmark disabilities, whether he was sports person, Ex-Serviceman, NCC cadet.
- If the applicant was/ is working as a Government Employee then he needs to address a set of questions like Are you Bihar Government Employee, Enter Designation, Enter Office and Enter Place.
- After filling the necessary information, the candidate has the opportunity to **save** it.

<b>बिहार लोक सेवा अ</b> Bihar Public Service Comr	ायोग nission			1
Home Profile Co	reation 🖹 New Application	My Account	? Correspondence	E Logout
© Step 1 © Step 2 Personal Information	Step 3 Step 4 Other Information Qualification Inform	© Step 5 lation Experience Information	⊖ Step 6 Upload Photo / Signature	
Personal Information (व्यक्तिगत जानकार्र ). Personal Details : (व्यक्तिगत विवरण) )). Candidate Name(प्ररीक्षण का नाज).	1) 12 Hindi Nome(配用)+	130	na (ri kirth/ਪਹਿੰਮਾਈ ਕੀ ਕਜ਼ਸੀਰਿ) )*	
RAJENDRA SHIVAJIRAO KALE	राजेंद्र शिवाजीराव काळे	03,	/04/1978	
1.4 Gender (लिंग)* Male	1.5 Father Name( थित्रा का नाम )* SHIVAJIRAO	1.6 M	other Name( माँ का नाम )* NCHAN	
1.7 Marital Status( वैवाहिक स्थिति )•		1.8 Verify Marital Status( वैवाहिक स्थिति सत्यापित	करें) <b>•</b>	
Married	~	Married		~
1.9 ID Type(पहचान प्रकार)* Aadhar Card	1.10 Aadhar No. (आधार नंबर)* 410336723763	1.11 id M0	lentification Mark(पहचान प्रकार)• DLE ON FOREHEAD	
1.12 Are you a citizen of india ?(क्या आप भारत के नागरिक हैं?)*				® Yes ○ No

Ex-serviceman : ( भूतपूर्व सैनिक )				
1.26 Are you an Ex-Serviceman ? (Retired From Army,Navy & Airforce) ?(क्या आप भूतपूर्व सैनिक ह	? (सेना, नीसेना और वायुसेना से सेवानिवृत्त ))*		Yes	ONO
1.27 Enter Ex-Serviceman Certificate Details ?(भूतपूर्व सैनिक प्रमाणपत्र विवरण दर्ज करें)*				
Certificate No.(प्रमाणपत्र संख्या)*	Issue Date (जारी करने की तारीख)*			
52345678	04/01/2025			
N.C.C Cadet : (एन.सी.सी. कैडेट )				
1.28 Are you an N.C.C Cadet ?(क्या आप एन.सी.सी. कैठेट हैं? )*			Yes	ONO
1.29 Enter NCC Certificate Details ?(एनसीसी प्रमाणपत्र विवरण दर्ज करें )*				
Certificate No.(प्रमानपत्र संख्या)*	Issue Date (जारी करने की तारीख)*			
62345678	05/01/2025			
Government Employee : ( सरकारी कर्मचारी )				
1.30 Are You Bihar Government Employee ?(व्या आप बिहार सरकार के कर्मचारी हैं? )*			() Yes	ONO
1.31 Enter Designation?(पदनाम दर्ज करें)*		Admiral		~
1.32 Enter Office ?(कॉयॉसय दर्ज करें)*		BPSC		
1.33 Enter Place ?(स्थान दर्ज करें)*		PATNA		
	Save			

### **Step 2: Address Information**

- ✤ The Applicant has to fill mandatory address details .
- Then the applicant has to fill the Correspondence address if the person has difference place of residence than the documented address.
- ✤ If both the address are same the applicant has can click on Same as above.
- ✤ At the end there is an option to Save the data.

@ Step 1 @ Step 2	Ø Step 3	⊖ Step 4	⊗ Step 5	⊗ Step	6												
Personal Information Address Information	Other Information	Qualification Information	Experience Informa	ation Upload Photo /	Signature												_
🛓 E Address Information ( पते की जानक)	तरी)							Step 1 Personal Information	© Step 2 Address Information	Step 3 Other Information	Step 4 Qualification Information	⊘ Step 5 Experience Informat	⊘ Ste ion Upload Photo	pp 6 / Signature			
2. Permanent Address : ( स्थायी पता )									mation ( पते की जानकारी )								
2.1 Address Line I(पता पॅक्ति I)*		2.2 Address Line 2(पता पॅक्ति 2)			2.3 Address Line 3(पता पॅक्ति	3)		2. Permanent Addre	ss : ( स्थायी पता )								
VI		V2			V3			2.1 Address Line 1(पता पंक्ति 1)	)•		2.2 Address Line 2(पता पंक्ति 2)			2.3 Address Line 3(पता पंक्ति 3)			
2.4 State / Union Territory(राज्य)"		2.5 District(ज़िल)"		2.6 Tehsil(तहसीत)*		2.7 Village(गीव)'		VI			V2			V3			
BHAR	v	Patna	۷	Patna	v	Patna	v	2.4 State / Union Territory(	राज्य)*	~	2.5 District(ज़िला)* Patna	~	2.6 Tehsil(तहसील)* Patna	~	2.7 Village(गाँव)* Patna	~	
2.8 Pincode(पिन कोड)*								2.8 Pincode(पिन कोउ)*									
800001								800001									
Сопезропаение наслезо. ( чигчт чт ч	801 <i>7</i>		M anu	IC US HUOVE				Correspondence Ac	ddress : ( पत्राचार का पता )			🗹 Same	as Above				
								2.1 Address Line 1(पता पंक्ति 1)	)•		2.2 Address Line 2(पता पंक्ति 2)			2.3 Address Line 3(पता पंक्ति 3)			
2.1 Address Line I(41 4H I)*		2.2 Address Line 2(4d) 4HH 2)			2.3 Address Line 3(47) 447	3)		VI			V2			V3			
		12			10			2.4 State / Union Territory(	राज्य)*		2.5 District(ज़िला)*		2.6 Tehsil(तहसील)*		2.7 Village(गॉव)*		
2.4 State / Union Territory(राज्य)*		2.5 District(ड़िला)*		2.6 Tehsil(तहसील)*		2.7 Village(市)*		BIHAR		~	Patna	~	Patna	~	Patna	~	
BHAR	v	Patna	v	Patna	v	Patna	v	2.8 Pincode(ঘিন কীন্ত)*									
2.8 Pincode(चिन कोठ)"																	
800001												Save					
			_														
			Save														

#### **STEP 3: OTHER INFORMATION**

- ✤ In this section the applicant has to give an information about their Criminal Convictions against them (if any).
- The second sub-section is about Extra-curricular achievements like Prize/ medal in Sports , Hobbies and leadership positions in school or college.

Step 1     Step 2     Step 3       Personal Information     Address Information     Other Information	Step 4 Qualification Information	Step 5 Experience Information	⊖ Step 6 Upload Photo / Signature						
<b>≗</b> च Other Information ( अन्य सूचना )									
3.1. Details of Court Proceeding/Criminal Actions pending against y	ou : ( आपके विरुद्ध लंबित अदालती का	र्यवाही/आपराधिक कार्रवाइयों व	ग विवरण)						
1. Whether any prosecution is pending in any Court of Law against you?(क्या आपके विरुद्ध	केसी न्यायालय में कोई अभियोजन लंबित है? )•				Yes	~			
2. Whether disciplinary or any other similar action is initiated by Bar Council or Medical (क्या बार काउंसिल या मेडिकल काउंसिल या एसोसिएयान या अन्य व्यावसायिक/व्यावसायिक संस्थान द्वारा अन्यासन	Council or Association or other Professio तसक या इसी तरह की कोई अन्य कार्रवाई श्वरू की गा	onal/Vocational Institution? ई है? )*			Yes	~			
3. Whether any disciplinary action has been initiated by Government/Semi-Governme	(क्या आपके) nt Organisations against you?	विरुद्ध सरकारी/अर्ध-सरकारी संगठनों द्वारा	कोई अनुशासनात्मक कार्रवाई शुरू की गई है? )*		Yes	~			
4. Was any Court Case filed against you?( क्या आपके खिलाफ कोई कोर्ट केस दायर किया गया था? )	•				Yes	~			
5. Whether debarred or Black Listed for Examination / Selection held by SSC Board / Un ( क्या एसएससी बोर्ड/विश्वविद्यात्य/एमपीएससी/अन्य पी.एस.सी./यूपीएससी या किसी अन्य संगठन द्वारा आयोजित प	Whether debarred or Black Listed for Examination / Selection held by SSC Board / University / BPSC / Other P.S.C / UPSC or any other Organisations? क्या एसएससी बोर्ड/विश्वविद्यात्य/एमपीएससी/अन्य पेएस.सी. प्रयोपस्परीय क्या संगठन द्वारा आयोजित प्रपीक्ष/उपन के लिए वर्जित या काली सूची में डाला गया है?)*								
5.1. Duration(अवधि)*					For certain period	~			
5.1.1. From Date(तारीख से)•					28/12/2024	<b></b>			
5.1.2. To Date(सारीख तक)*					30/01/2025	₩			
3.2. Particulars of Prizes, Medals, Scholarships etc. : ( पुरस्कार, पदक, छ	त्रवृत्ति आदि का विवरण। )								
). Team / Games / Sports / NCC / Hitchhikina / Mountaineerina etc. (टीम/खेत/स्पोर्ट्स/एनन	गेसी/हिच्चहाइकिंग/पर्वतारोहण आदि।)			Al					
	<u> </u>								
2. Position(s) of distinction leadership held in School / College (ধঁজুব/কাবেল म খাংব বিষয়ে	नतृत्व क पद्)			ы					
3. Other Extra Curricular activities and Interests such as hobbies etc. (अन्य पाठघेतर गतिविधि	ोयाँ और रुचियाँ आदि।)			CI					
		S	ave						

#### Step 4: Qualification Details (All Star \* sign Mandatory)

- This section is about adding the applicant's qualification details.
- ✤ In this the criteria for the applicant has to add minimum 10<sup>th</sup> details. Below 10th details are not acceptable.
- After filling the qualification details, make sure to Save it by clicking on the Add button.
- For adding more qualification details follow the above three steps.

<b>2</b> =	Qualification I	nformation (योग्य	ता जानकारी)														
4.Qu	alification Det	ails(योग्यता विवरण)															
Sr No	Qualification Type	Name of Qualification	Subject / Stream / Branch	Board / University	Date of quali completion	ification	Attempts	Percentage / CGPA (For Grade add respective percentage value)	Number of academic months	Class / Grade	Mode	Compulsory Subjects	Optional Subjects	Seat Number	Year of passing	Action	Verified
Kindly	enter your Qu	alification detail	s from SSC/10th o	nwards. (कृपय	ा अपनी योग्यत	। जानकारी s	sc/10वीं से	दर्ज करें।)									
4.1 Qual	fication Type* (र	ोग्यता प्रकार)				4.2 Name	e of Qualifica	ition* (योग्यता का नाम)			4.3 Subjec	et / Stream / Branch	n * (विषय/संकाय/श	ाखा)			
Selec	t Qualification <sup>-</sup>	Гуре			~					~							~
4.4 Stat	e* (राज्य)					4.5 Board	d / University	* (बोर्ड/विश्वविद्यालय)			4.6 Qualifi	cation Status * (योग	पता स्थिति)				
					~												~
4.7 Date	of qualification	completion * (योग्यता	पूर्ण होने की तिथि)			4.8 Atten	npts * (प्रयास)				4.9 Percer लिए संबंधित	ntage / CGPA (For G प्रतिशत मान जोड़ें))	Frade add respe	ctive percent	age value)* (प्र	तेशत/सीजीपीप	र् (ग्रेड के
					<b></b>												
4.10 Nur	nber of academi	c months* (খ্ৰীक্षणिक I	गहीनों की संख्या)			4.11 Class	s / Grade * (व	हक्षा/ग्रेड)			4.12 Mode	* (मोड)					
										~							~
4.13 Cor	npulsory Subject	s* (अनिवार्य विषय)				4.14 Opti	onal Subject	s* (वैकल्पिक विषय)			4.9 Seat N	umber* (सीट संख्या)					
											Seat Num	nber					
4.14 Yec	r of Passing* (उत्त	ीर्ण होने का वर्ष)															
Selec	t Year				~												

#### **STEP 5: Experience Details**

- This section is about work experience.
- The applicant has updated his latest and previous work experience.
- ◆ After completing the work experience details, make sure to save it by clicking on the Add button.
- ✤ Save the updated details.

<b>2</b> = •	xperience Information : (अनुभव र	र्ग जानकारी)														
5. Expe	rience Details: (अनुभव विवरण)															
Are you	having any Experience ? (क्या आपके पास	कोई अनुभव है?)													0	Yes 🔿 No
Sr. No.	Institution / Department / Organisation / Court	Designation (Post Held)	Nature Of Appointment	Nature Of Job	Full Time / Other	Pay Band / Pay Scale / Professional Charge	Grade Pay	Monthly Gross Salary / Income	From Date	To Date	Years	Months	Days	Whether selected from BPSC?	Action	Verified
1	SMB SYSTEMS	HOD	Permanent	Administrati ve		12345678	123456	123456	01/01/20 00	09/01/20 25	25	0	9	No	÷	8
5.1 Emplo	yment (Present / Past)* रोजगार (वर्तमान,	(अतीत)		5.2 En	nployee Type* क	र्मचारी प्रकार			5.3 Institu	tion / Depar	tment / c	Organisatio	on / Cou	rt * (संस्था/विभाग/संगठन/न्य	ायालय)	
Select				✓ Sele	ect			~								
5.4 Is Offi )	ice / Institution owned by Govt. of Biho	n? * ( क्या कार्यालय/संस्थान	न बिहार सरकार के स्वामित्व ग	ीं है ? 5.5 De	esignation (Post I	Held) पदनाम (धारित पद )			5.6 Nature	e Of Job * (क	गर्य की प्रकृ	ति)				
Select				✓ Sel	ect			~	Select							~
5.7 Whet	her the post is Gazetted? * (क्या पद राज्य	ात्रित है?)		5.8 No	ature Of Appointr	ment * ( नियुक्ति की प्रकृति)			5.9 Pay B	and / Pay Sc	cale / Pro	fessional (	Charge (	वेतन बेंड / वेतनमान / व्यावस	यिक शुल्क)	
Select				✓ Sele	ect			~								
5.10 Grad	le Pay (पदक्रम वेतन)			5.11 Bc	isic Pay / Minimu	um Professional Charge (मूल वेतन/न्यून	तम व्यावसायिक	ः शुल्क)	5.12 Mont	hly Gross Sal	lary / Inco	ome ( मासि	क सकल दे	ोतन/आय)		
5.13 Whe	ther selected from BPSC? * (क्या आपका	बीपीएससी से चयन हुआ है?)	)	5.14 Fr	rom Date * (दिनांव	ह से)			Years (साग	ल)		Months	(महीने)	Days	दिन)	
					Grandy ( ) ( )	Save										

## **STEP 6: PHOTO AND SIGNATURE**

- Section is about live photo and Signature.
- While capturing the live photo, the candidate should ensure that he/she keeps his/her face straight and in front of the Webcam and looks into the Webcam with open eyes. Use good lighting and light coloured background. Do not wear any headgear such as cap or power glasses, sunglasses, mask, muffler, helmet etc. Make sure that no other person is in the frame, and the photo is clear, with your face fully visible.Next Part the applicant needs to upload a picture of Hindi and English Signature with set of instruction like the picture size should be less than 20 kb, width should be between 150 to 220 PPX and height should be between 250 and 320 PPX.
- ✤ Save the profile.
- ✤ Accept the terms and conditions by clicking the tick-box
- Click-on Submit and lock profile.
- If the applicant wants to edit/update something in his profile, he can do it by going to My Account Tab and Update/Unlock Profile Tab. After clicking on the Update/Unlock Profile tab, the applicant will receive an OTP on the email and mobile number provided by him. After filling the OTP, the applicant can edit/update his profile. After editing/updating, the profile has to be locked.

#### 6. Photo and Signature : ( छायाचित्र और हस्ताक्षर)

#### Instructions for Live Photo Capturing:(लाइव फोटो कैप्चरिंग के लिए निर्देश)

What is the first condition for Live Photo Capture?
Ans: The Candidate needs to have straight posture with your head and pose aligned to the Web Camera and also should look in the web camera with open eyes.
(उम्मीदवार को अपने सिर के साथ सीधे आसन की आवश्यकता होती है और वेब कैमरा के अनुरूप मुद्रा होनी चाहिए और खुली आंखों से वेब कैमरा में भी देखना चाहिए।)

2) What is the second condition for Live Photo Capture? Ans: The Candidate should make sure that the lighting is good enough and have light coloured background. (उम्मीदवार को यह सुनिश्चित करना चाहिए कि प्रकाश व्यवस्था काफी अच्छी है और हल्के रंग की पृष्ठभूमि है।)

3) What is the third condition for Live Photo Capture?

Ans: The Candidate shouldn't wear any face covering (Hats, helmets, caps, mask etc.) or eye covering (sunglasses, spectacles etc.). (उम्मीदवार को कोई चेहरा ढकने वाला पदार्थ (टोपी, हेलमेट, कैप, मास्क आदि) या आंखों को ढकने वाला कपड़ा ( चश्मा आदि) नहीं पहनना चाहिए।)

4) What is the fourth step for Live Photo Capture?

Ans: The Candidate should make sure that while capturing the live photo nobody should be in the frame and face should be clearly visible. (उम्मीदवार को यह सुनिश्चित करना चाहिए कि लाइव फोटो कैप्चर करते समय कोई भी फ्रेम में नहीं होना चाहिए और चेहरा स्पष्ट रूप से दिखाई देना चाहिए।)

#### Instruction for English Signature :(हस्ताक्षर के लिए निर्देश:)

If your Sign is not identifiable then your application form will rejected .(यदि आपका हस्ताक्षर पहचानने योग्य नहीं है तो आपका आवेदन पत्र रद्द कर दिया जाएगा।)

1. Size of Sign must be less than 20 kb.( हस्ताक्षर का आकार 20 kb से कम होना चाहिए )

- 2. Width of Sign must be between 150 pixel and 220 pixel.( हस्ताक्षर की ऊंचाई 250 px और 320 px के बीच होनी चाहिए )
- 3. Height of Sign must be between 250 pixel and 320 pixel. ( हस्ताक्षर की चौड़ाई 150 px और 220 px के बीच होनी चाहिए )

Instruction for Hindi Signature:(हिंदी में हस्ताक्षर के लिए निर्देश:)

If your Sign is not identifiable then your application form will rejected .(यदि आपका हस्ताक्षर पहचानने योग्य नहीं है तो आपका आवेदन पत्र रद्द कर दिया जाएगा।)

1. Size of Sign must be less than 20 kb.( हस्ताक्षर का आकार 20 kb से कम होना चाहिए )

- 2. Width of Sign must be between 150 pixel and 220 pixel.( हस्ताक्षर की ऊंचाई 250 px और 320 px के बीच होनी चाहिए )
- 3. Height of Sign must be between 250 pixel and 320 pixel.( हस्ताक्षर की चौड़ाई 150 px और 220 px के बीच होनी चाहिए )







#### **NEW APPLICATION**

- Now click on New Application TAB the interface will look like the image below.
- On this tab you can view the whole document which you have filled in profile creation.
- Now to check the post according the information provided click on **Check Advertisement criteria TAB.**
- After that on the right side you can view all the post that the applicant can apply.
- Once applied for the post then applicant should accept terms and conditions to submit the application.

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		Full Name(English) rajendra shivajirao kale	Full Name(Hindi) राजेंद्र शिवार्ज	रिगव काळे		
		Email ID rsXXXXXXil.com	Mobile Number 95XXXXXX	35		
		Date Of Birth 04/04/1978	Mother's Name kanchan			
		Gender Male	Marital Status Married			

#### **DOCUMENT UPLOADATION**

- Once the applicant applies for the relevant position then he needs to upload a set of documents.
- If the applicant already has uploaded his documents on Digilocker drive then the admin can fetch those documents directly from Digilocker.
- Otherwise the applicant can upload his documents locally too.
- Then the applicant has to again capture a Live Photo as done while submitting the application.
- ✤ At the end the applicant should click on Submit and Pay Fees.



# **PAYMENT GATEWAY**

- In MY ACCOUNT TAB click on Pay Fees section.
- This will take you to payment mode which is Online Payment of SBI, the applicant will be taken to SBI payment gateway.
- \* The applicant will provide with various mode of payments like UPI, Cards, NET Banking.
- Once the payment is successful then the applicant will be taken to the MY ACCOUNT TAB section and there, he can view the receipt or can check his payment history.



# **GRIEVANCE TAB**

- In this tab the applicant has an opportunity to put forth any concerns regarding the application.
- ✤ To apply for grievance the applicant has to follow a certain procedure
- ✤ First, he has to provide details of the advertisement that he has applied using the drop-down.
- Secondly, he has to provide grievance type like in which section has faced issues like Registration Information, Address information, etc using the drop-down menu.
- In next frame the applicant has to give the information of grievance sub type from the drop-down in which subsection the issue has raised.
- At the end the applicant has to provide a brief summary of the issue in Grievance Description in 500 characters max limit.
- Lastly the applicant needs to upload a document with the area of concern in .pdf format only. And after that applicant can save his grievance issue and submit it.

	Home Profile Creation	New Application	SE My Account		ndence	Grievance		jout
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evan	hce Information : शिकायत सूचना							
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